

# Water supply corrections

A REPORT headlined “Durban families without water for days” (*Weekend Witness*, December 19) was contributed by Sapa. The previous day the *Mercury* published a report that attributes statements to Umgeni Water that are incorrect. Sapa used them without verifying whether they were correct or not, so your report has also quoted Umgeni Water incorrectly.

It attributes a quotation to me saying that although reservoir three was about 75% full, residents would still be without water for up to three days. This is what was actually said by me: “Reservoir three is now at a point where it is 75% full. This has enabled Umgeni Water to supply potable water in bulk as per normal for distribution by Durban Metro Water to many parts of the North of Durban.”

The second quotation in your report attributed to me effectively says that Umgeni Water acknowledges the fact that eThekweni has dealt with the root of the problem, and also goes on to say that it could take up to three days for the water to be restored in affected areas. This quotation has also been attributed to me incorrectly. This is what was actually said: “As a supplier of water in bulk, Umgeni Water appreciates the support and consideration received from eThekweni. The problems that have affected water supply have been isolated and almost resolved. Reservoir three stands at 75% and it is anticipated that it will reach 100% in about three days.”

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