

MUNICIPAL MANAGER'S MESSAGE



Mr. S'bu Khuzwayo

July 01, 2009 represents a historic milestone for the uMgungundlovu District Municipality, as it is the day that the municipality assumes full control for the provision of water and sanitation for six of the seven municipalities within the geographic boundaries of the district.

We are ready to serve, and we are ready to deliver! I want to assure residents, consumers and stakeholders alike, that the transfer of responsibility for the provision of water services was meticulously managed. We are prepared for this challenge because we have been working

tirelessly to ensure the transition is as seamless as possible.

The entire transfer process was managed in three distinct phases. The first phase involved the transfer of assets and liabilities from local municipalities as well as bulk processing from Umgeni Water. The second phase focused on the transfer of all water related staff and their absorption into the district municipality's payroll. Phase three involved the implementation of the central billing system which enables the operation of a trading account.

The foundation of the entire transfer process rested on our focus on customer care. Our staff has undergone intensive technical and customer care training which ultimately must deliver the goods to our consumers.

One of the key benefits of the transfer process is that revenue generated from the provision of water and sanitation services will be used to fund our efforts to expand access to water and sanitation to all people living within the municipality, particularly poor and rural people. The maintenance and refurbishment of infrastructure together with a

capital expansion programme are distinct priorities for us, and rest assured, we will direct resources in that direction.

We wish to assure residents and consumers in uMshwati, uMngeni, Mpofana, Richmond, Mkhambathini and Impendle, that the uMgungundlovu District Municipality is committed to:

1. Help meet the goals set out by the Johannesburg World Summit on Sustainable Development;
2. Practically fulfilling its constitutional obligations, in terms of water and sanitation, by not only providing access through capital investment, but also by the implementation of South Africa's policy of Free Basic Water;
3. Creating youth and women targeted employment opportunities via the Community Water Supply and Sanitation Programme.

We are proud to serve you and commit ourselves to distinguished service delivery!

Thank you.

UMYALEZO OVELA KUMENENJA

Usuku lomhlaka July 01, 2009, usuku olungesayophinde lukhohlakale emlandweni waMasipala Wesifunda waseMgungundlovu. Lolu usuku lapho lomasipala wathatha wonke amagunya okuletha amanzi kanye nokuthutha indle kohulumeni basekhaya abayisithupha kulabo abayisikhombisa abangaphansi kwemingcele yawo. Sikulungele ukusebenza futhi sizinikele ukwenza umsebenzi oncomekayo! Ngifisa ukwazisa bonke abahlali bamasipala wethu ukuthi ukudluliselwa komsebenzi wokuletha amanzi kwenziwa ngobuhlakani kanye nokucophelele. Siyihlomele lenselelo ngoba besizikhandla kakhulu silungiselela ukuthi uma sesifikile lesi sikhathi kungabi khona zinkinga. Ukudluliswa kwalomsebenzi kwenziwe ngezigaba ezintathu. Esokuqala kwaba esokudlulisa izinto zokusebenza zisuswa komasipala bethu kanye nokuphathwa kwezamanzi kususwa ezandleni zenkampani Umgeni Water. Lokhu kwalandelwa ukuqashwa kwabo bonke abasebenzi bezamanzi besuswa komasipala babo belethwa kuMgungundlovu. Isigaba sesithathu kwaba ukuthathwa kwamabhuku okuyiwo

okwenziwa ngawo umsebenzi wokuthumela izincwadi kumakhasimende ethu ezishoyo ukuthi amanzi abize malini. Abasebenzi bethu sebethole uqeqesho olunzulu ngokwenziwa kwalomsebenzi kanye nokuphathwa kwamakhasimende okuzokwenza basebenze ngendlela encomekayo. Njengoba sesizoziphathela ukuthunyelwa kwamanzi, sesizokwazi ukusebenzisa izimali ezizozuzwa kulomsebenzi ukwandisa abantu abathola amanzi ahlanzekile. Sizimisele ukwandisa futhi silungise ingqalazinda yokwenza lomsebenzi kungakapholi maseko. Sifisa ukwazisa abahlali phansi komasipala bethu esizobalethela amanzi (ngaphandle kowaseMsunduzi) ukuthi sizofeza iziphakamiso zengqungquthela eyayibanjelwe eGoli mayelana nezentuthuko, siphinde silethe amanzi amahala kulabo abantulayo, sakhe amathuba omsebenzi kwintsha kanye nabesifazane ngokusebenzisa uhlelo lokufaka amanzi nokuthutha indle emphakathini. Siyazigqaja ngokunisebenzela futhi siyazibophezela ekunisebenzeleni ngendlela eyisimangaliso.

Ngiyabonga