

Umgeni Water puts its point of view

IN THE report "Families left high and dry without water" (The Mercury December 18) two quotations were incorrectly attributed to Umgeni Water:

Umgeni Water is reported as having said that although Reservoir 3 was about 75 percent full, residents would still be without water for up to three days.

This is what was said: "Reservoir 3 is now at a point where it is 75 percent full.

"This has enabled Umgeni Water to supply potable water in bulk as per normal for distribution by Durban Metro Water to many parts of the North of Durban."

The second quote effectively says that Umgeni Water acknowledges the fact that

eThekweni has dealt with the root of the problem, and goes on to say that it could take up to three days for the water to be restored in the affected areas.

This is what was said: "As a water service provider (supplier of water in bulk), Umgeni Water appreciates the support and consideration received from eThekweni.

"The problems that have affected water supply have been isolated and almost resolved. Reservoir 3 stands at 75 percent and it is anticipated that it will reach 100 percent in about three days."

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● Editor's note: Our reporter stands by the substance of her story.

